SESSION #5

DTS CONNEX®

REAL-TIME CIT

FEATURING:

Andrew Teachout, Starbucks

J.R. Davis, Davis Bancorp

James Kelly, Safe and Sound

REAL-TIME CIT

Evolution

- Manual Updates from the field (2006)
- File-based updates (2012)
- Enhanced file-based information (2017)
  - Signatures
  - Unique Courier #
- Real-time status updates (2018)
- Future – increase use of real-time data, eliminate manifests, dynamic routing, etc. (2021?)

REAL-TIME CIT

How does it work?

- API link with couriers
- Request up-to-the-second transactional data from DTS Connex
- Make available to courier's personnel
- Courier sends real-time updates back to DTS Connex
- Armored Received – 4% - 20% better courier received data
- Bank Received - 2% more deposits reach bank

REAL-TIME COURIER

DAVIS BANCORP AND

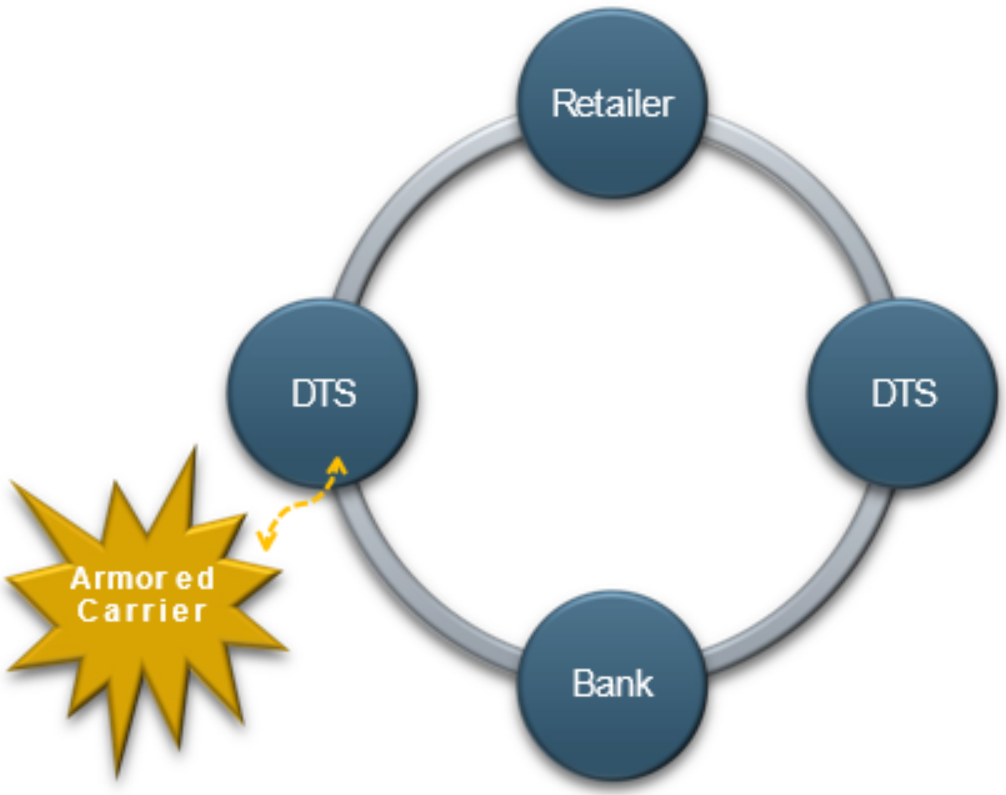
SAFE & SOUND ARMORED

WWW.SSARMORED.COM

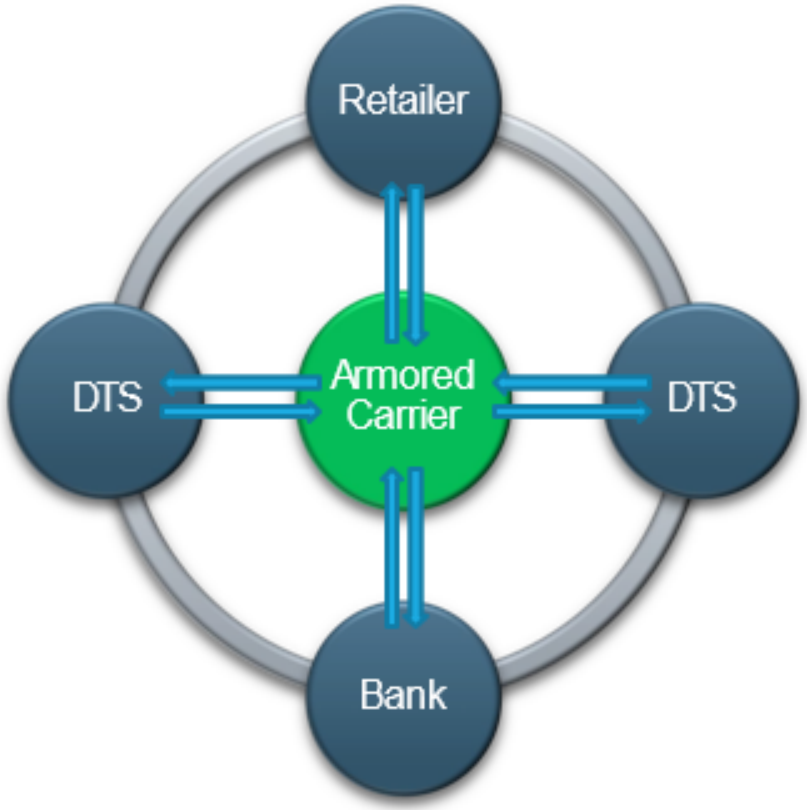
WWW.DAVISBANCORP.COM

WHAT.

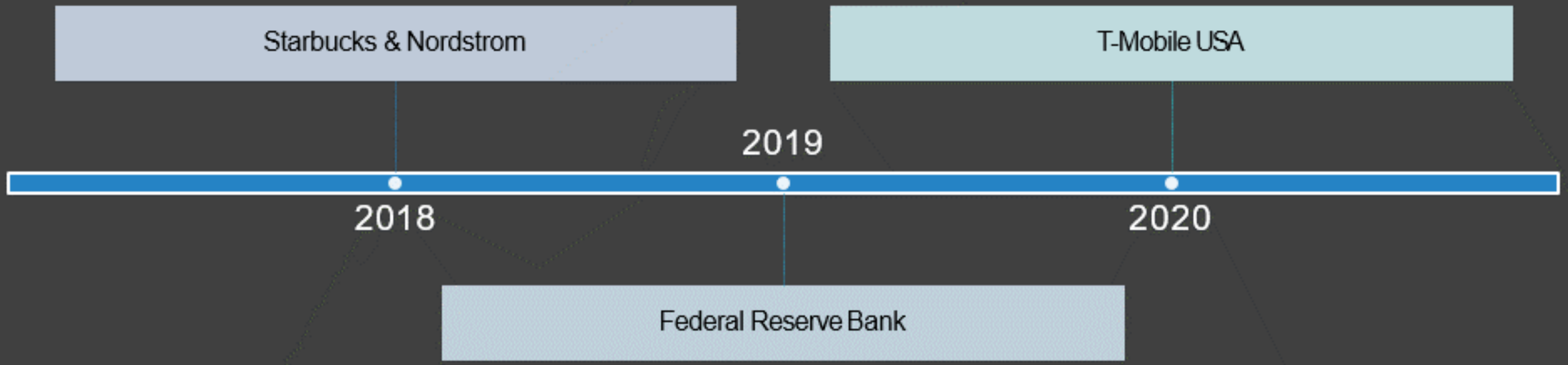
Then:



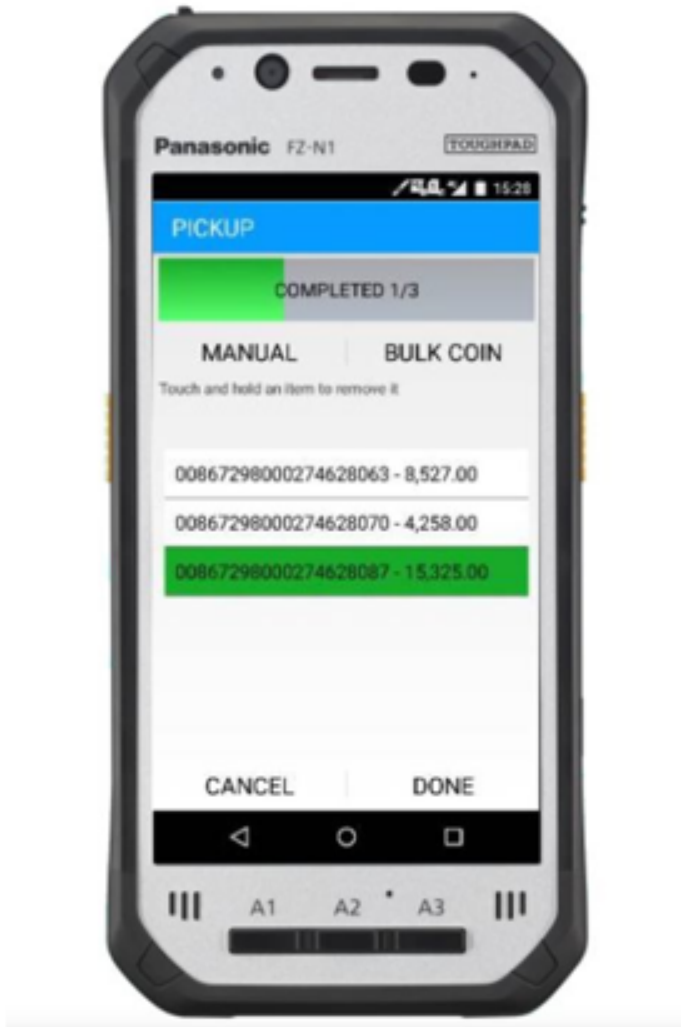
Now:

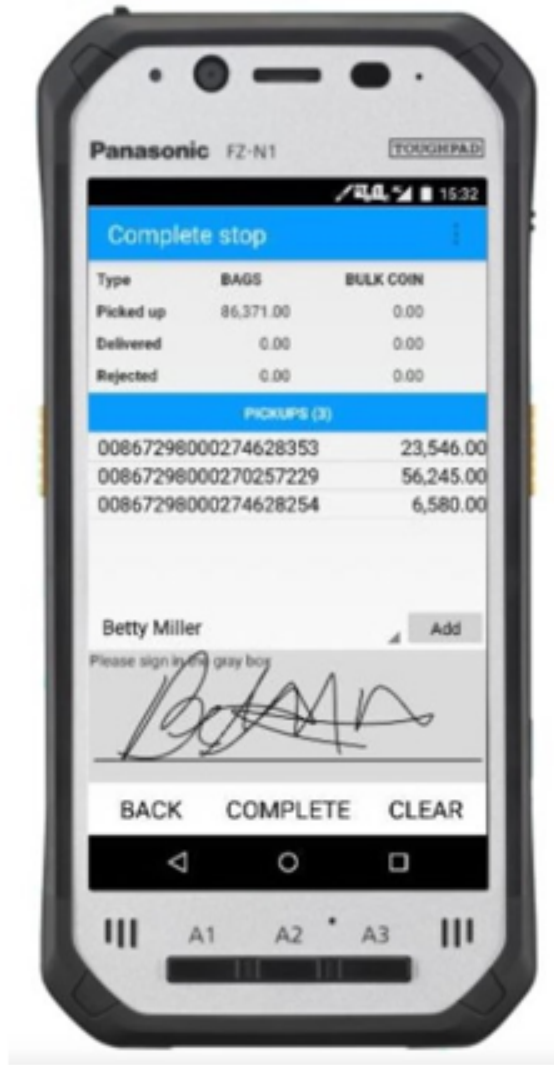


WHEN.


Starbucks & Nordstrom
T-Mobile USA
2019
2018
2020
Federal Reserve Bank

HOW.


Panasonic FZ-N1
TOUGHPAD
15:28
PICKUP
COMPLETED 1/3
MANUAL
BULK COIN
Touch and hold an item to remove it
00867298000274628063 - 8,527.00
00867298000274628070 - 4,258.00
00867298000274628087 - 15,325.00
CANCEL
DONE
A1
A2
A3


Panasonic FZ-N1
TOUGHPAD
15:32
Complete stop
Type
BAGS
BULK COIN
Picked up
86,371.00
0.00
Delivered
0.00
0.00
Rejected
0.00
0.00
PICKUPS (3)
00867298000274628353
23,546.00
00867298000270257229
56,245.00
00867298000274628254
6,580.00
Betty Miller
Add
BACK
COMPLETE
CLEAR
A1
A2
A3

- THANK YOU -

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Safe & Sound

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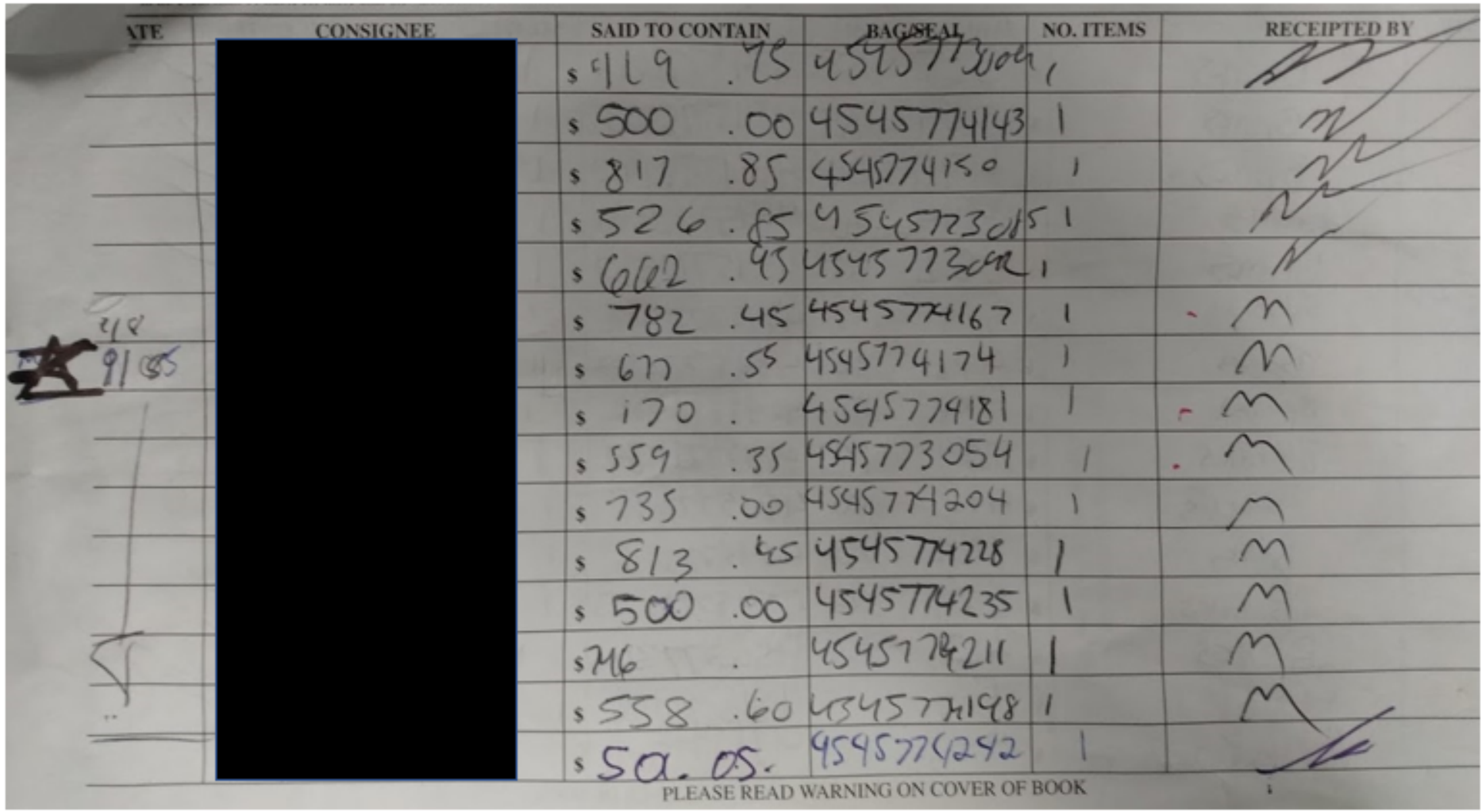
STARBUCKS

Starbucks and Real-Time

- Starbucks currently has ~9,000 US stores
  - 550 of those stores use couriers with real time DTS connections
  - Real-Time stores has an average of $150 less is losses of the last 2 years. A total of $84k in loss reduction per year.
  - If applied across the portfolio, savings could reach $1.3MM per year
- Real-Time decreases errors and research times
- Much higher percentage of deposits with matched courier data

STARBUCKS

Manifest Mess



ATE	CONSIGNEE	SAID TO CONTAIN	BAG/SEAL	NO. ITEMS	RECEIPTED BY
	[redacted]	$ 119 .75	4595773004	1	
		$ 500 .00	4545774143	1	
		$ 817 .85	4545774150	1	
		$ 526 .85	4545773015	1	
		$ 662 .45	4545773022	1	
4P		$ 782 .45	4545774167	1	
91 05		$ 677 .55	4545774174	1	
		$ 170 .	4545774181	1	
		$ 559 .35	4545773054	1	
		$ 735 .00	4545774204	1	
		$ 813 .45	4545774228	1	
		$ 500 .00	4545774235	1	
		$ 716 .	4545774211	1	
		$ 558 .60	4545774198	1	
		$ 50. 05.	4545774242	1	

PLEASE READ WARNING ON COVER OF BOOK

REAL-TIME CIT

Real-Time CIT Sharing is the Future

- Better information
- More timely information
- Carrier performs better
- Store performs better
- Speeds the carrier's process
- It limits exceptions

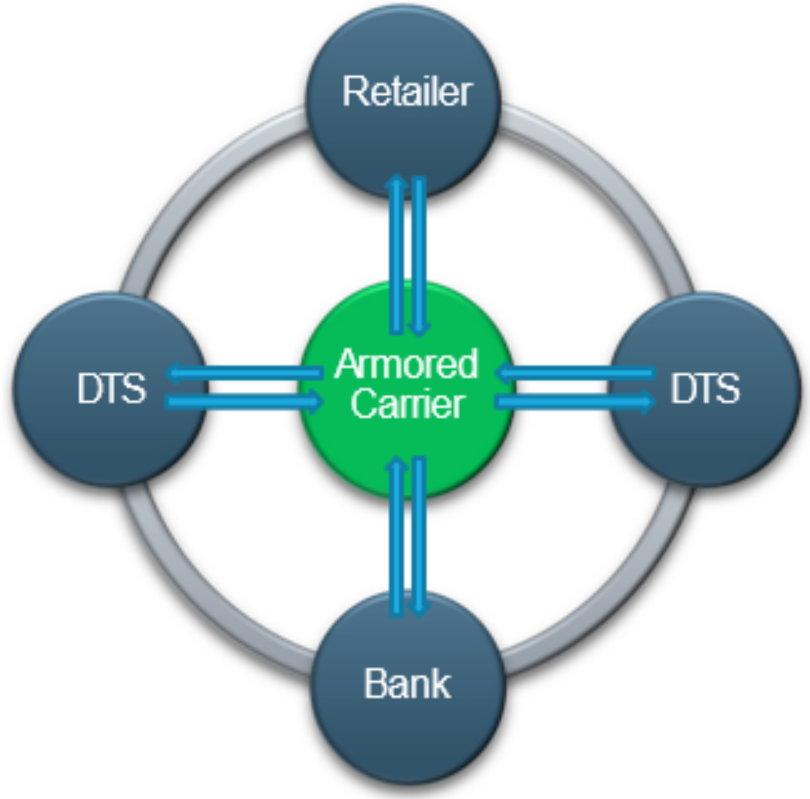
… It's just a better process for everyone involved

REAL-TIME CIT

Let's move forward together

- Common theme – customers, DTS Connex, and courier partners worked together to move industry forward
- Reach out to your courier partners
- Consider including it in your upcoming RFPs and courier contracts
- Spec to help you detail solution to courier partners – See Handout
- We stand ready to support any courier who would like to innovate with us and the User Community

REAL-TIME CIT



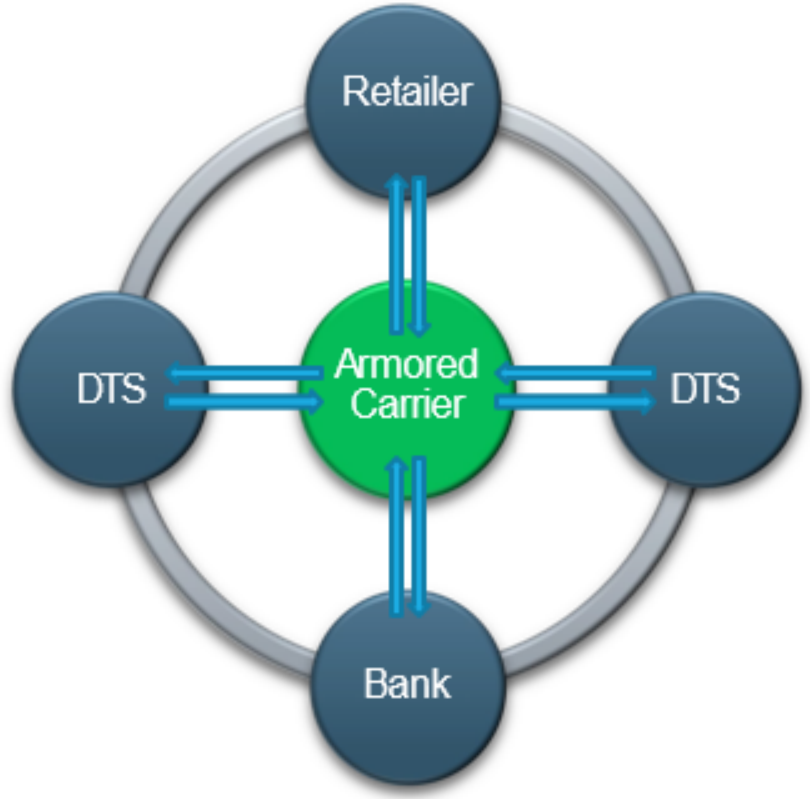
DISCUSSION

REAL-TIME CIT

The Future

- Eliminate courier manifests
- Dynamic routing
- Armored invoice reconciliation / Workstation

REAL-TIME CIT



DISCUSSION